

RIDE to CARE



Free transportation for initial injury care

Agile Occupational Medicine now provides free transportation for initial injury care only. The employer calls one number, we arrange the ride through Uber Health, and the employee receives a text with pickup instructions. The employer receives text updates when the employee arrives at the clinic and when the return ride is on its way. There is no cost to the employer or the employee. Ride to Care is for initial injury care only — it does not cover follow-up, recheck, or therapy visits.

How this helps employers:

- **No supervisor pulled away.** Today, a manager or coworker drives the injured employee, which takes two people out instead of one.
- **No personal-vehicle exposure.** Transporting an injured employee in a personal or company vehicle creates liability the employer absorbs. Ride to Care moves that off their plate.
- **Faster time to first treatment.** Delays in initial care are among the most reliable predictors of a claim getting more expensive. Getting the employee seen the same day protects the claim.
- **The employer stays informed without making calls.** Text updates confirm arrival at the clinic and the return trip.
- **No cost, no contract change, no new portal to learn** — one number, initial injury care only.



Ride to Care details and instructions on the back

Free transportation for INITIAL INJURY CARE ONLY

936. 220. 1607

When an employee is injured:

1. Make sure it is not an emergency. If it is, call 911 or go to the nearest emergency room.
2. **Call 936. 220. 1607** — this is the only number to call, for initial injury care only.
3. Tell us you need a Ride to Care for initial injury care.

Have this ready when you call

- Your company name
- Your name and phone number
- The employee's full name and cell phone number
- The date the injury happened
- The pickup address, plus a nearby landmark to help the driver find you
- What was injured — the body part
- Whether the employee will need a wheelchair at the clinic
- What language the employee's text message should be in

What happens next

- Your employee receives a text with pickup instructions for their initial injury care visit.
- The driver brings them to the nearest Agile Occupational Medicine center.
- You receive a text when they arrive at the clinic.
- When the visit is finished, your employee uses the link in their text to request the return ride.
- You receive a text when the return ride is on its way.

Please note

- **INITIAL INJURY CARE ONLY.** Ride to Care does not cover follow-up visits, recheck exams, or therapy appointments.
- The injury must have happened on the same day the ride is requested.
- The return trip goes back to the original pickup address.
- The employee must be able to travel safely in a standard vehicle. If you are unsure, call us and we will help you decide.



No cost to you. No cost to your employee.

- Initial injury care only • Same-day injury • Non-emergency