

# Injury First Aid



## Comprehensive care for workplace injuries

Agile specializes in treating non-life-threatening illnesses and injuries that occur in the workplace. Our clinics are staffed by clinicians who provide quality, caring service and effectively diagnose and treat various injuries and ailments.

Agile's primary goal is to get injured employees back to work as soon as it's safe. This means that instead of recommending leave, we may recommend they engage in some type of modified duty. Our physicians and physical therapists will work with them throughout their recovery to ensure they stay on track for a full recovery. We will also consult with the employer and employee about any concerns about returning to work or a repeat injury.

We'll keep you informed every step of the way so you know the specific status of each employee. Our providers will call your company on every first visit, and you'll receive a report within 24 hours of an employee being treated. You'll know our doctors personally, and we'll ensure you're comfortable with the treatment plan.

Work injuries can impact your employee's careers and their daily life—our goal is to minimize that interruption and get them back on the job after an injury. Our physicians place an employee's health needs first and help to address any concerns related to the return-to-work transition.

We're here to help you and your employees throughout the recovery process.



[Learn more about injury first aid on the following page...](#)

# Injury First Aid

## The Agile approach to injury care

### The Agile approach to Injury First Aid

We believe that returning to work after an injury benefits employees not just professionally, but also personally. Staying active and returning to work gives them a positive self-image and speeds-up recovery. But we know that getting employees back to work after an injury can be concerning for an employer, and we're here to help by providing:

### Protocols for quickly resolving non-reportable first aid cases

Our team understands the need to keep first aid contained to first aid. We partner with employers to make sure simple, non reportable claims are addressed quickly and efficiently. We have multiple direct pay and employer solutions to make sure a first aid case does not become a claim improperly.

### Employer portal provides access to all case details from time of injury return to work

Our software supports close interfacing with employers. From our portal, you can alert us of an injury and start the in-take before your employee even gets to our clinic. You can also monitor progress, review past visit data and review all invoices in a convenient online resource.

### Documentation and defensible consultation to defend against future claims

Unfortunately, most employers have had the experience where a simple first aid claim is turned into something bigger down the line. Our physicians have the experience and know how to document the first aid encounter so that if a future claim is filed there is a defensible record of the evaluation and treatment.

## Why Agile is better than an emergency room visit for minor injuries

As workers' comp specialists we help your employees get back to full duty as quickly and easily as possible. Our team is composed of experts in the field of Workers' Compensation treatment and care who pride themselves on prompt employee recovery.

Providers who work for an urgent care organization or hospital emergency room are trained to treat injuries swiftly and efficiently as possible and are often inundated with high volumes of patients. Agile focuses on procedures that are commonly caused by workplace injuries. Examples include soft tissue foreign body removal, eye foreign body removal, joint dislocation treatment and fracture care.

